

Dear guest!

Welcome to the Hotel Forrás Zalakaros.

Thank you for choosing our Hotel. We wish you a pleasant stay with us and would like to inform you about our available services.

If you have any questions or requests feel free to turn to one of our colleagues!

Room services

Linen change	In the rooms, bed linen is changed at least twice a week. Upon request - at an additional cost - we will change it several times. Please contact the Reception upon request.
Baby bed	Its available free of charge at reception.
Bicycle rental	You can rent a bicycle at our hotel for a fee, which you can request at our Reception.
Shoe care	You will find the shoe care device of our hotel at the Reception, which can be used free of charge by our guests. Ask our staff for help in using it!
Luggage storage	Your luggage will be stored free of charge after your stay and check-out. Contact our reception to request luggage storage.
Parcel delivery	In addition to our transfer service, we can also transport your luggage in the hotel vehicle. The price of the luggage transfer will be calculated individually depending on the distance.
Smoking	Smoking is strictly prohibited in the hotel building and adjacent areas, except in designated areas. In case of violation of the rule, the penalty is HUF 50 thousand. Please contact the Reception for more information.
Lunch	Lunch is served every day between 12 and 14 pm in the restaurant on the ground floor.
Wake-up service	You can request a wake-up call at reception.
Photocopying	Contact our Hotel Reception for our photocopying service.
Heating	The temperature control is set centrally and you can control the desired temperature using the thermostat on the radiator
Hair dryer	Our guests can request a hair dryer from our colleagues at the reception.
Internet	Free WI-Fi is available for our guests throughout the hotel. Wifi password: zkforras
Maintenance	Please inform the Reception if any equipment in your room is out of order or in need of repair.
Late check-out	Would you like to stay in your room on the day of your departure? It is possible for a fee, subject to availability. Please ask at reception for details.
Check -out	Room is available until 10:00 on the day of departure. Extensions are available for a fee, depending on the occupancy of our hotel. Please contact reception for details.

Hotel Forrás*** Zalakaros

H-8749 Zalakaros, Termál u. 6. | Tel: +36 93 540 116
www.hotelforraszalakaros.hu | info@hotelforraszalakaros.hu

Számlázási cím: Vasutas ÖTA Egyesület Hotel Forrás, H-8749 Zalakaros, Termál u. 6.

Air conditioning	You can turn the unit on and off and turn it off using the remote control / wall control unit in the room. It's available in our Classic and superior category rooms
Timetables	You can ask at reception for information on public transport timetables .
Daily cleaning	During the daily cleaning, our staff cleans, mops, fills the paper and hygiene dispensers and takes out the rubbish from the room.
Public phone	Ask for our public phone service at our hotel reception.
Extra blanket / pillow	In addition to the equipment of the room, we provide an extra blanket and pillow for our guests free of charge upon request. Please contact our Hotel Reception upon request.
Breakfast	Breakfast is served daily from 07:00 to 09:30 in the restaurant on the ground floor. If you wish to have breakfast in your room, please contact the reception no later than 18:00 the day before.
Sport equipment	You can request the following sports equipment free of charge at our hotel: badminton racket, ping-pong racket. Please contact the Reception.
Chair in the bathroom	On request, we can provide a chair in your bathroom free of charge. Please contact our Reception
Room service	Contact our room service daily between 6 am and 10 pm. Our in-room drinks and meals are available in the information annex.
Cleaning	The hotel always cleans after the departure of the guests, unless there is an immediate need for cleaning, which should be reported to the reception immediately!
Towel change	Towels are changed in the rooms every three nights. Alternatively, we will replace it several times free of charge upon request. Please contact the Reception upon request.
Transfer	Request our transfer service at our Hotel Reception. Our hotel car can comfortably transport 5 people. Transfer charges are based on distance.
Dinner	Dinner is served daily from 6 pm to 8 pm in the restaurant on the ground floor.
Sewing kit	Sewing kits can be requested free of charge at our hotel Reception.
Iron and ironing board	Iron and ironing board are available free of charge on request. Please contact our Reception desk.
Hygiene and sanitary products	You can purchase various products at the reception desk of our hotel, at the following prices: Razor set 500 HUF.- Shower bath 2 490 HUF.- Toothbrush set 500 HUF- Cosmetic set 200 HUF-
Umbrella	You can buy an umbrella at the reception of our hotel for 4 000 Ft.

Hotel Forrás*** Zalakaros

H-8749 Zalakaros, Termál u. 6. | Tel: +36 93 540 116
www.hotelforraszalakaros.hu | info@hotelforraszalakaros.hu

Számlázási cím: Vasutas ÖTA Egyesület Hotel Forrás, H-8749 Zalakaros, Termál u. 6.

Bathrobe rental Our hotel guests have the possibility to rent bathrobes for a fee of 500 Ft,-/robe. Please contact the Reception desk of our hotel.

Hotel slippers Our guests can purchase slippers at the hotel reception for a fee of 1 000 HUF.

Other services and useful information

Bank card and credit card Our hotel accepts the following card types: Eurocard-Mastercard , Maestro , Visa, NICE card

Complaint handling If you have any complaints or remarks, please contact the Reception during your stay so that we can rectify any problems as soon as possible.

Program offer In our hotel, the local tourinform staff provides continuous information about the current programs, more information is available at the reception. (Program booklet or other posters.)

What we provide for a family vacation

- Microwave for cooking
- High chair for children
- Baby cot (under 4 years free)
- Baby bottle warmer

Fire safety regulations

Let us introduce you to some fire safety regulations:

- The hotel premises may only be used for their intended purpose.
- It is forbidden to import combustible, flammable materials.
- It is forbidden to use an electric cooker or heater in the room.
- The hotel is non-smoking.
- It is forbidden to throw cigarette ash or matches into the rubbish bin.
- In the event of a fire or alarm, please bring your personal belongings and ID card and leave the building according to the escape plan on the room door.
- Please close the room windows before leaving.
- Please always follow the instructions of the hotel security service or staff in case of fire. If you notice a fire or fire, please inform the hotel reception immediately.
- Our hotel is safe with fire protection, but we would like to draw your attention to the following: In case of room fire
- Leave the hotel with your valuables as short as possible.
- The escape route is on the inside of the room door.

We hope you enjoy your stay in our hotel and welcome you back! Thank you for being our Guest! We look forward to seeing you again!

Hotel management

Hotel Forrás* Zalakaros**

H-8749 Zalakaros, Termál u. 6. | Tel: +36 93 540 116
www.hotelforraszalakaros.hu | info@hotelforraszalakaros.hu

Számlázási cím: Vasutas ÖTA Egyesület Hotel Forrás, H-8749 Zalakaros, Termál u. 6.

Room service drinks menu

The following drinks are served in your room on request. Service is available daily from 6 am to 10 pm. The drinks served and their prices are as follows:

<u>Non-alcoholic drinks:</u>		
Coca-cola	0,25 l	990.-
Coca-Cola zero	0,25 l	990.-
Fanta Orange/Orange	0,25 l	990.-
Sprite	0,25 l	990.-
Ginger Ale	0,25 l	990.-
<u>Coffee:</u>		
Espresso		990.-
Long coffee		990.-
Cappuccino		1190.-
Latte Macchiato		1190.-
Melange		1290.-
<u>Beers:</u>		
Gösser	0,5 l	990.-
Gösser Natur Zitrone	0,33 l	890.-
Heineken	0,5 l	990.-
Edelweiss wheat beer	0,5 l	1290.-
Morte Subite sour cherry beer	0,25 l	1290.-
Soproni non-alcoholic	0,5 l	990.-
<u>Varga Bottled wines:</u>		
Bull's Blood of Eger	0,75 l	2590.-
Merlot	0,75 l	2590.-
Irsai	0,75 l	2590.-
Pinot Gris	0,75 l	2590.-
Rozé	0,75 l	2590.-
<u>Champagnes:</u>		
BB half-dry	0,75 l	3190.-
BB sweet	0,75 l	3190.-

Hotel Forrás*** Zalakaros

H-8749 Zalakaros, Termál u. 6. | Tel: +36 93 540 116
www.hotelforraszalakaros.hu | info@hotelforraszalakaros.hu

Számlázási cím: Vasutas ÖTA Egyesület Hotel Forrás, H-8749 Zalakaros, Termál u. 6.



Room service food menu

The following meals can be served in your room for a fee:

Daily 2-course menu (soup, main course)

2190.-

Ask the current menu at the Reception

Permanent menus:

Fried meat with french fries

1890.-

Nature meat with rice

1690.-

Room service can be requested daily from 10:00 to 22:00.

Hotel Forrás*** Zalakaros

H-8749 Zalakaros, Termál u. 6. | Tel: +36 93 540 116

www.hotelforraszalakaros.hu | info@hotelforraszalakaros.hu

Számlázási cím: Vasutas ÖTA Egyesület Hotel Forrás, H-8749 Zalakaros, Termál u. 6.

